



KANPLA Mobile App & Website Registration Guide

Welcome to the I'm Hungry TJSS School Canteens! We're excited to have you on board. Below is a step-by-step guide to get you set up with KANPLA, our canteen ordering system.


Mobile App Download/ **Website Registration & Account Creation**

1. Search **KANPLA** in either the App Store (iOS) or Google Play (Android). Or in browser go to app.kanpla.dk
2. Open the app, click "**Create account**".
3. Select "**Educational**" when prompted.
4. Choose main location either type in: Junior School or Senior School

OR use the canteen ID:

Junior School: 3012

Senior School: 7409

5. Now enter your email address
6. Repeat and continue
7. Choose your child's **year group**.
8. What should we call you-  **IMPORTANT**: Enter **your child's name**, not your own.
9. Choose a password?

10. Kanpla card ID- KANPLA cards are purely a cashless payment system. You can still create an account without linking a card by selecting "Skip this step" when prompted to enter a card number. We can then later issue and connect a card.

11. Enter your Phone number

10. You're now registered and should receive an **email confirmation**.

11. To add another user/child:

- Tap the **My Account** icon (top right)
- Select "**Add another user**"

12. To add a credit card and top up your account:

- Tap the **user icon** (top right)
- Click "**My Cards**" to enter your credit card details
- Then go to **My Account > Balance** and top up your account
- You'll receive an email confirmation when the top-up is successful

13. Orders must be placed the latest by **8:30 AM for first break at The Junior School and 9.30 AM for all other break sectors and The Senior school, on the day** to be processed. We highly recommend ordering lunches for **all days of the week in advance** to avoid mistakes/missing orders, and you can still add/delete items later.

Please note all successful orders should be followed by an email confirmation. If you do not receive one pls just send us a message to confirm.

? Need Help?

- **KANPLA Support:** support@kanpla.dk | OR Via help button on app
- **TJSS Canteen Team:**
 - Email: fineeatscatering@gmail.com
 - Call: Evy Petrides -General manager at **99684231**
 - **Junior School Coordinator- Eleni**
 - **Senior school coordinator- Gina**

We look forward to serving our Junior and Senior School families and making this year deliciously smooth. Let's make it a happy, healthy academic year!

Warm regards,

Evy Petrides

TJSS School Canteens

Fineeats Catering